

Promoting gender equality, advancing the economy

14 February 2019

JUMP Corporate Hub

How to build and evolve your diversity network strategy for more impact



- The JUMP Corporate Hub is the network of corporate diversity officers dedicated to the exchange of best practices on gender equality at work
- Thank you to our host: Total



JUMP Agenda

- Introduction by JUMP
- Introducing the participants
- Welcome and company testimonial by Total
- Expert presentation Veronika Hucke
- Q&A with the audience
- Coffee break & networking
- Best practice sharing facilitated by JUMP
- Wrap up and thanks JUMP

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Welcome to our participants today

BNP Paribas Fortis

Sandra Wilikens
Chief Human Resources

Bruxeo

Vanessa de Ridder Project Manager

Decathlon Belgium

Sophie Criquelion Project Leader

D&I Strategy and Solutions

Veronika Hucke
Diversity expert

DLA Piper

Veerle Van Hoorebeeck HR Advisor

National Bank of Belgium

Isabelle De Groote
Coordinator
Bianca Van Damme
Head of Division

PeterLily

Pascale Postula
Managing Partner

RTBF

Estelle Kupperschmitt

Organisation & Development Manager

SPIE Belgium

Annik Vandeputte
HR Development Manager

Stibbe

Inge Lamberts
Head of HR

Total

Sanah El Ouardani

Co-President TWICE Network, Head of Management Control DSI-RC

Florence Dion

Co-President TWICE Network, Deputy VP Procurement Refining&Chemicals, Affiliates Support

Laurence Pavillard

Diversity, Competencies&HR Studies Manager RC

Hélène Le Moing Head of Recruitment RC Caroline Sokolowski

Credit Analyst, member of TWICE Network Steering committee ... Your company already has an employee women's network - for women only

... Your company has an employee diversity or women's network - for women and men

... Your company does not have an employee network but is planning one



Save the date! JUMP Forum Brussels 26 March 2019



HOSTING PARTNER



Some of our guest speakers:



Alexander de Croo Deputy Prime Minister and Minister of Development Cooperation, Digital Agenda, « Supercollectif » Post and Telecom



Emile Servan Schreiber Author of



Dominique Leroy CEO Proximus and member of the Board



Rik Vera Chairman Nexxworks. author of « Managers the day after tomorrow »



Pascale Vandamme VP General Manager Dell EMC



Céline Parsoud President of Women'Up, Gender **Busters**



Fédéric Bardeau Co-Founder Simplon.co



Don't forget to sign up to our next Hub sessions in Brussels

May 14, 2019

Leadership, Culture, Systems: 3 keys to unlocking Gender Balance – and its benefits



AVIVAH WITTENBERG-COX CEO 20-first, author of « Why women mean business »



KATRIEN GOOSSENS
HR Director - Group Head of
Culture, Diversity&Well-being

Hosted by



September 26, 2019

Customised career paths: how to manage the different career phases for more gender balance

November 28, 2019

Inclusion and well-being at work: how to build a workplace free from sexism&inacceptable behaviours

Hosted by





"Free your company from sexism"

- New JUMP handbook for managers and HR
- Available in FR and NL
- Available for free on demand

8 cards with 3 different sections:

- Understand
- Test yourself
- Act





Commitment gifts for your colleagues or diversity network



Show your support to women or/and to gender equality with our **JUMP Badges!**



Offer one **JUMP Sorority Bead** to a Woman whose career you commit to support!



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Company Testimonials





Sanah El Ouardani

Co-President TWICE Network, Head of Management Control DSI-RC

Florence Dion

Co-President TWICE Network, Deputy VP Procurement Refining&Chemicals, Affiliates Support



TWICE NETWORK

Jump Hub, February 14th 2019, Brussels

A TOTAL PRIMER

Total

is the world's 4th-ranked

international oil and gas company*

and a global leader in low-carbon energy.

WITH OPERATIONS IN MORE THAN

130 COUNTRIES

we have 98,277 employees

who are COMMITTED TO BETTER ENERGY



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^{*} Based on market capitalization in U.S. dollars at December 31, 2017

OUR INTEGRATED BUSINESS MODEL

EXPLORE AND PRODUCE

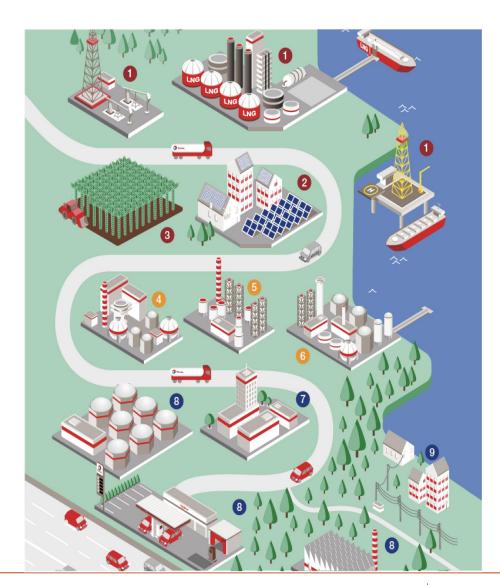
- 1 OIL AND GAS
- 2 SOLAR
- 3 BIOMASS

PROCESS AND MONETIZE

- 4 SPECIALTY CHEMICALS
- 5 POLYMERS
- 6 REFINING & PETROCHEMICALS

TRANSPORT AND MARKET

- 7 TRADING & SHIPPING
- 8 PRODUCTS & SERVICES
- 9 GAS AND POWER MARKETING



TOTAL IN BELGIUM

4,800 EMPLOYEES
IN BELGIUM

3 SEGMENTS



HEADQUARTERED IN BRUSSELS

TWO MAJOR
INDUSTRIAL SITES:
ANTWERP
FELUY



MARKET LEADER
534 SERVICE
STATIONS

MARKETING OF PETROLEUM AND SPECIALTY PRODUCTS



GAS, RENEWABLES & POWER

NATURAL GAS & ELECTRICITY

FOR BUSINESS AND INDIVIDUAL CUSTOMERS

LAMPIRIS



TWICE, THE TOTAL'S WOMEN NETWORK

Key figures



Created in 2006



39 local networks



More than **30** countries



More than **4000** members

Which objectives?



Accompany women's career in the Total Group

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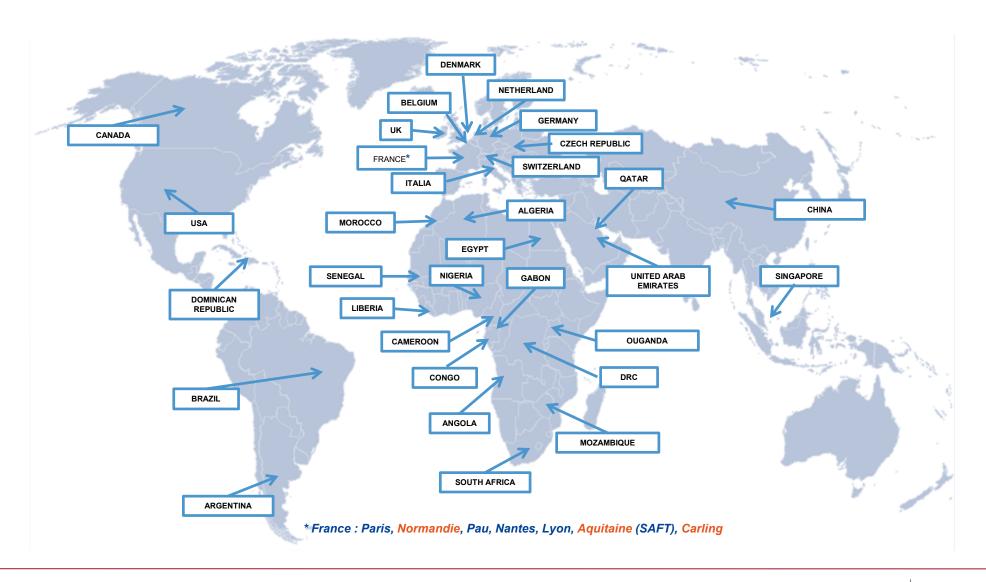
Raise awareness of the issues of gender equality

« An organization at the service of the Group's Diversity policy, whose goal is, through its actions, to promote the development of women's careers and to raise men's and women's awareness of the issues of gender diversity. »

Source: Diversity Group Directive Note



39 LOCAL NETWORKS - MORE THAN 4000 MEMBERS



A WIDE RANGE OF ACTIVITIES







Mentoring program & working groups



Personal development workshops



Conferences & testimonials



Breakfast/lunch meetings

FOCUS ON TWICE MENTORING

Since 2009, more than 800 mentees have benefited from the program by female or male managers with a high satisfaction rate !

« I gained confidence and I was able to work on my weaknesses. »

Thanks to my mentor for her time, her advice and her attentive listening.

« Mentoring allows you to get out of your usual surroundings. It is an interesting program because it allows to share our experience and our network. »

« The Mentoring training session is mainly about the issues of gender diversity. I understood a lot of things. »



« It's a real chance for young women managers to be able to participate in this type of experience and to say the « everything remains possible » when we meet senior executives attentive to our evolution. »

TWICE IN BELGIUM

- 2nd biggest network after Paris
- 268 members (intranet community)
- Co presidency (first time!)
- Steering committee with 15 members from different branches and locations, including HR people
- Regular exchanges with Central Steering Committee and other local networks
- 3 main focus areas :
 - Increase visibility and awareness
 - personal development
 - Partnership with HR
- Communication
 - WAT intranet community
 - Intranet sites, screens, emails
 - Newsletter
- (Gender) diversity KPIs follow up







2018 priorities

- Renewal of activities on top of self development workshops and discussion lunches with management
- Develop contacts with other networks
- Develop partnership with HR
- Reach out to the young women



- 10 classic workshops involving personnel development (JUMP)
- 1 new type of workshop about nutrition and its impact on performa
- 5 Discussion Lunchs with Top Management + 1 with an external Senio
- 2 Twice Cinema (SNCF au Féminin)
- 1 Twice'stuces (Maternity leave new
- 1 sport event (race la Bruxelloise)
- Survey to understand women expectations in Antwerp and adjust the activities of the network locally
- Support to Elles Bougent development in Belgiu.
- Develop contacts with other networks (Paris, Normandie and Dow Benelux)
- Participation in Jump forum
- Mentoring program (17 pairs)

2018 activities

- 470 participants (+10%)
- 3 main sites (HQ, R&D and plants)



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Expert Presentation





Veronika Hucke

Founder and Director at D&I Strategy and Solutions, author of "Unconsciously biased: employee networks 4.0",and "Achieving Results: Diversity&Inclusion Actions with Impact"



HOW TO BUILD AND EVOLVE YOUR DIVERSITY NETWORK STRATEGY FOR MORE IMPACT

Veronika Hucke

Founder & Director D&I Strategy and Solutions





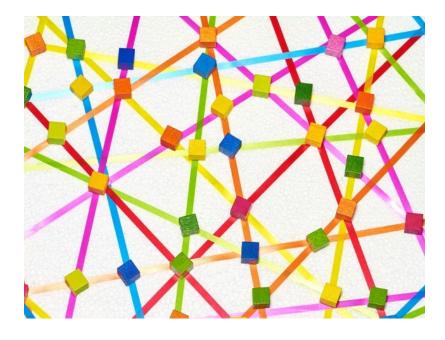
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Best practice sharing session



YES!



A US study of 2,600 working women across functions and industries attending Women's networking events examined several outcomes that occurred in the year after the women attended the conference:

- 42% of women who attended a female networking conference received a promotion in the year after (vs. 18% those who signed up and didn't go)
- 78% percent of them reported feeling "more optimistic about the future" after attending
- 71% of the attendees said that they "feel more connected to others" after attending

Source: Shawn Achor, Harvard Business Review (Feb 2018)



What are your key learnings? What are you struggling with?

- What is the focus of your (planned) network? What are your priorities?
- How are you measuring success? What metrics are you using?
- How do you (plan to) engage men in your networks? What works, what doesn't work? How do the women feel about it?
- Are you getting the resources needed to meet your strategy and plans? How?





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Wrap-up



Thank you for your feedback

- Don't forget to fill in the evaluation forms!
- Evaluation of the JUMP Corporate Hub (2013-2018)









(2013-2018)



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Thank you and see you next time!